

PMDC Conducts Customer Satisfaction Survey in Diwalwal

Monkayo, Compostela Valley, Philippines—The Philippine Mining Development Corporation (PMDC) recently conducted a Customer Satisfaction Survey with its Corporate Social Responsibility (CSR) beneficiaries in Diwalwal Mineral Reservation Area (DMRA). The survey covers a period of five (5) days from March 28, 2019 to April 4, 2019. A total of 328 participants were interviewed, which constitutes to 98.5% of the total population of the CSR beneficiaries. Additional participants were the representatives of PMDC's partners/operators, Paraiso Consolidated Mining Corporation (PACOMINCO), and AAM-PHIL Natural Resources Exploration and Development Corporation. The respondents were selected based on the guidelines issued by the Governance Commission for GOCCs (GCG).

The consolidated data is to be analyzed and interpreted by a third party. PMDC will then submit the survey report to GCG as part of its compliance to the requirements as indicated in the 2018 Performance Scorecard of the company. Two (2) PMDC's technical personnel helped the Community Relations team in the conduct of the survey.



The Research Team descending from the 25th IB 10th ID PA Detachment after conducting the survey in the area. From left to right are Metallurgical Engr. Kristin Louise Agbulos, Community Facilitator Jimmy Canda, ComRel Supervising Officer Estrella Jesuro, Chemical Engr. Neil Stephen Luy, ComRel Coordinator Leo Dilla, Community Development Officer Thelma Sinco and ComRel Assistant Trisha Mae Acuesta.



Metallurgical Engr. Kristin Louise Agbulos interviewing the Barangay Health Worker of Barangay Upper Ulip



Chemical Engr. Neil Stephen Luy interviewing the Barangay Health Worker of Barangay Tubo-Tubo



ComRel Assistant Trisha Mae Acuesta interviewing a teacher of Tubo-Tubo Elementary School



ComRel Coordinator Leo Dilla interviewing a member of the 25th IB 10th ID PA