



*IQA Team members composed of FAD Manager MAP Zarcilla, Business Development Manager CTJ Pagatpatan, and Administrative Officer Ms. MS Adolfo auditing PMDC's Project Geologist and Project Management Department representative, Geo. MJG Balido*

# PMDC's IQA Team Conducts ISO 9001:2015 Internal Audit

Pasig City, Philippines—Unswerving in its commitment of meeting customers and stakeholders' requirements and ensuring the continuing improvement of its internal processes, the Philippine Mining Development Corporation's Internal Quality Audit (IQA) team conducted an ISO-based Internal Audit for its head office in Ortigas Center, Pasig City.

The Internal Audit is based on the 9001:2015 Quality Management System (QMS) framework, a set of specifications centered on assuring that an organization's quality of services rendered and products delivered is at par with world-class standards.

Starting 2019 June 03 and culminating on June 06, the three-day event was participated by the Top Management, Project Management Department (PMD), Human Resources and Administration Department (HRAD), Legal Department (LD), Finance and Accounting Department (FAD); and three divisions, namely Community Relations, Repair and Maintenance, and Planning.

Despite the demanding and strenuous nature of the audit, the concerned departments/units were able to demonstrate their unconditional support to the IQA team and the audit process.

Indeed, every phase of the internal audit provided the concerned auditees essential opportunities to appreciate the value of giving quality service to the organization's customers, both internal and external.

Following the successful completion of the Internal Audit, a management review shall be conducted to apprise the top management about the current status of the QMS.

The Management Review is an essential stage of the QMS because this is where the top management makes the necessary intervention and comes up with appropriate actions for the maintenance and tangible improvement of the organization's QMS.